

Terms and Conditions – City Parklands Services Pty Ltd
Win a \$250 Gift Card for your Playtopia Feedback!

1. These Terms and Conditions set out all of the information regarding the “Win a \$250 Gift Card for your Playtopia Feedback” competition (the **Terms and Conditions**).
2. The promoter of this competition is City Parklands Services Pty Ltd, ABN 72 068 043 318, GPO 2755, BRISBANE, QLD 4001 (the **Promoter**).
3. Information on how to enter this competition forms part of these Terms and Conditions.
4. Competition entry is deemed acceptance of these Terms and Conditions.
5. **Prize:** There is one (1) prize available to be won for this competition, consisting of a \$250 Mastercard Gift Card. (the **Prize**).

The Prizes are not exchangeable or transferable and cannot be redeemed for cash. Any additional expenses incurred by the Prize winner, other than those outlined in these Terms and Conditions, are the responsibility of the Prize winner.

The Prizes are subject to the specific terms and conditions of the Prize provider (including, without limitation, to the extent the Prize is a ticket to an event, the terms and conditions applicable to that ticket and event) and the Prize winner will not be entitled to any monetary compensation (including any refund of the ticket price or otherwise) in connection with the Prize.

Entrants acknowledge that the risk of delay, postponement or cancellation of an event is beyond the control of the Promoter.

The Prize must be redeemed by the Prize winner. If the Prize winner is under eighteen (18) years of age, they must be accompanied by a parent or guardian when redeeming the Prize.

6. **Competition period:** This competition is open at 9:00am AEST on from Wednesday 2 July 2025 and closes at 5:00pm AEST on Friday 11 July 2025. No entries will be accepted after this competition has closed.
7. **How to enter:** Entrants must attend at least one session of the July Playtopia event (2, 3, 4, 9, 10 and/or 11 July 2025) and complete the online survey via a QR code located on one of the survey signs at the event. The Entrant will be required to enter their full name, email and contact number when completing the survey in order to claim a Prize.

Only one Prize per person will be awarded and any subsequent Prizes located will be deemed invalid and will be redeployed.

8. **Eligibility:** To be eligible to enter this competition, a person must:
 - a) attend at least one Playtopia event during the competition period;
 - b) provide their full name, email, contact number, postcode; and
 - c) not be an employee or contracted staff of the Promoter.
 9. **Competition draw:** The winner of the competition will be randomly drawn by an officer of the Promoter on or before 12:00pm AEST on Thursday 17 July 2025. The decision of that officer will be conclusive, and no correspondence will be entered into.
 10. **Winner notification:** The winner will be notified via email and or phone by an officer of the Promoter on or before 5:00pm AEST on Friday 18 July 2025.
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11. **Prize claim and Prize re-draw:** The winner must claim the Prize by using a return email to confirm that they accept by 5:00pm AEST on Thursday 31 July 2025 (the **Prize Claim Date**).

If the Prize is not claimed by the Prize Claim Date, that winner (as originally drawn) will cease to be the winner and will not be entitled to claim the Prize.

The Promoter will not be entitled to draw a new winner.

The Promoter, in its absolute discretion, reserves the right to not award the Prize to any entrant, including without limitation, if the Prize is not claimed by the Prize Claim Date.

12. **Prize redeem:** Once the Prize winner has claimed the Prize, an officer of the Promoter will send the Prize via mail to the address the winner has disclosed in their return email.

13. **No liability of Promoter:** The Promoter makes no representations or warranties as to the quality, suitability or merchantability of the Prize. Despite any other provision of these Terms and Conditions, to the maximum extent permitted by law, the Promoter is not liable for:

- a) any loss or damage whatsoever (including but not limited to direct loss, indirect loss, economic loss, special loss or consequential loss) which is suffered or incurred by an entrant (including without limitation any Prize winner); or
- b) without limiting paragraph (a), any personal injury or death or loss of, or damage to, property in connection with the entry into the competition or acceptance of the Prize,

howsoever such liability arises and whether arising in tort (including without limitation in negligence), for breach of contract (including without limitation under any indemnity), under statute, in equity or otherwise.

14. To the extent all or any part of condition 13 is found to be contrary to the Australian Consumer Law, but the Australian Consumer Law otherwise permits the Promoter to limit the Promoter's liability to the value of the Prize or the resupply of the Prize, then the liability of the Promoter is instead limited, at the Promoter's election, to either:

- a) the value of the Prize; or
- b) the resupply of the Prize,

howsoever such liability arises and whether arising in tort (including without limitation in negligence), for breach of contract (including without limitation under any indemnity), under statute, in equity or otherwise.

15. **Force Majeure:** If for any reason this competition is not capable of running as planned (including due to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition) the Promoter reserves the right, in its sole discretion, to take any action that may be available, and to cancel, terminate, modify or suspend the competition. The Promoter reserves the right in its sole discretion to disqualify all entries from any individual who tampers with, or benefits from tampering with, the entry process which as a result corrupts or affects the administration, security, fairness, integrity or proper conduct of the competition.

16. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest or strikes, the Promoter may in its absolute discretion cancel the competition and/or recommence it from a time within the Competition period.

17. **Competition updates or cancellation:** The Promoter reserves the right to modify these Terms and Conditions, including amending key dates in conditions 6, 7, 9, 10 and 11 at any time, and to cancel or amend the competition at any time without notice or further recourse to the entrants.
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