

Terms and Conditions – City Parklands Services Pty Ltd – Win a \$250 Eftpos gift card

1. These Terms and Conditions set out all of the information regarding the Win a \$250 Eftpos Gift Card competition (the **Terms and Conditions**).
2. The promoter of this competition is City Parklands Services Pty Ltd, ABN 72 068 043 318, GPO 2755, BRISBANE, QLD 4001 (the **Promoter**).
3. Information on how to enter this competition forms part of these Terms and Conditions.
4. Competition entry is deemed acceptance of these Terms and Conditions.
5. **Prize:** There is one prize available to be won for this competition, consisting of a \$250 Eftpos Gift Card (the **Prize**).

The Prize is not exchangeable or transferable and cannot be redeemed for cash. Any additional expenses incurred by the Prize winner, other than those outlined in these Terms and Conditions, are the responsibility of the Prize winner.

The Prize is subject to the specific terms and conditions of the Prize provider (including, without limitation, to the extent the Prize is a ticket to an event, the terms and conditions applicable to that ticket and event) and the Prize winner will not be entitled to any monetary compensation (including any refund of the ticket price or otherwise) in connection with the Prize.

Entrants acknowledge that the risk of delay, postponement or cancellation of an event is beyond the control of the Promoter.

The Prize must be redeemed by the Prize winner. If the Prize winner is under eighteen (18) years of age, they must be accompanied by a parent or guardian when redeeming the Prize.

6. **Competition period:** This competition will open at 9:00am AEST on Friday 3 April 2026 and close at 1:00pm AEST on Monday 6 April 2026. No entries will be accepted after this competition has closed.
7. **How to enter:** Entrants must attend Easter Weekend at Roma Street Parkland between 3 and 6 (inclusive) April 2026 at Roma Street Parkland, scan the QR code on-ground and complete the online registration form.

Only one entry per entrant will be accepted, and any subsequent entries from the same entrant will be deemed invalid.

8. **Eligibility:** To be eligible to enter this competition, a person must:
 - a) be a resident of the City of Brisbane, identified by the postcode provided on the online entry form; and
 - b) not be an employee or contracted staff of the Promoter.
9. **Competition draw:** The winners of the competition will be the first eligible entry randomly drawn by an officer of the Promoter at 10:00am AEST on Wednesday 8 April 2026.

The decision of that officer will be conclusive, and no correspondence will be entered into.

10. **Winner notification:** The winners will be notified via email by an officer of the Promoter by 4:00pm AEST on Wednesday 8 April 2026.
11. **Prize claim and Prize re-draw:** The winners must claim the Prize by using return email to confirm that they accept by 4:00pm AEST on Friday 10 April 2026 (the **Prize Claim Date**).

If the Prize is not claimed by the Prize Claim Date, that winner (as originally drawn) will cease to be the

winner and will not be entitled to claim the Prize.

The Promoter will be entitled to draw a new winner and provide a period of time for that new winner to claim the Prize. If that new winner fails to claim the Prize in the applicable period of time, that new winner will cease to be the winner and will not be entitled to claim the Prize. This redraw process may continue to apply on any number of occasions (at the discretion of the Promoter), until such time as the Prize is claimed by a winner within the applicable period.

The Promoter, in its absolute discretion, reserves the right to not award the Prize to any entrant, including without limitation, if the Prize is not claimed by the Prize Claim Date or any subsequent period provided for a new winner to claim the Prize.

12. **Prize redeem:** Once the Prize winner has claimed the Prize, the Promoter will organize for the gift card to be emailed to an address supplied by the winner.

If the Prize winner does not supply a postal or email address by the Redeem Date they forfeit the Prize and is not owed any compensation, monetary or other wise, by the Promoter or Prize provider.

13. **No liability of Promoter:** The Promoter accepts no responsibility whatsoever for late, misplaced, lost or ineligible entries. The Promoter makes no representations or warranties as to the quality, suitability or merchantability of the Prize. Despite any other provision of these Terms and Conditions, to the maximum extent permitted by law, the Promoter is not liable for:

- a) any loss or damage whatsoever (including but not limited to direct loss, indirect loss, economic loss, special loss or consequential loss) which is suffered or incurred by an entrant (including without limitation any Prize winner); or
- b) without limiting paragraph (a), any personal injury or death or loss of, or damage to, property in connection with the entry into the competition or acceptance of the Prize,

howsoever such liability arises and whether arising in tort (including without limitation in negligence), for breach of contract (including without limitation under any indemnity), under statute, in equity or otherwise.

14. To the extent all or any part of condition 13 is found to be contrary to the Australian Consumer Law, but the Australian Consumer Law otherwise permits the Promoter to limit the Promoter's liability to the value of the Prize or the resupply of the Prize, then the liability of the Promoter is instead limited, at the Promoter's election, to either:

- a) the value of the Prize; or
- b) the resupply of the Prize,

howsoever such liability arises and whether arising in tort (including without limitation in negligence), for breach of contract (including without limitation under any indemnity), under statute, in equity or otherwise.

15. **Privacy consent:** By entering this competition, the entrant acknowledges and consents to their:

- a) personal information being collected and stored by the Promoter for the purpose of this competition;
- b) their personal information being stored by the Promoter in the database for Roma Street Parklands e-newsletter.

16. **Force Majeure:** If for any reason this competition is not capable of running as planned (including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition) the Promoter reserves the right, in its sole discretion, to take any action that may be available, and to cancel, terminate, modify or suspend the competition. The Promoter reserves the right in its sole discretion to disqualify all entries from any individual who tampers with, or benefits from tampering with, the entry process which as a result corrupts or affects the administration, security, fairness, integrity or proper conduct of the competition.

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17. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest or strikes, the Promoter may in its absolute discretion cancel the competition and recommence it from the start on the same Terms and Conditions.

18. **Competition updates or cancellation:** The Promoter reserves the right to modify these Terms and Conditions, including amending key dates in conditions 6, 7, 9, 10 and 11 at any time, and to cancel or amend the competition at any time without notice or further recourse to the entrants.
